

## Change the Game

### Terms & Conditions ("Conditions of Entry")

| Schedule                     |   |
|------------------------------|---|
| <b>Promotion:</b>            | Change the Game - Streamer Prize Draw   |
| <b>Promoter:</b>             | <p>Royal Flying Doctor Service of Australia (Queensland Section) Limited ABN 80 009 663 478, 12 Casuarina St, Brisbane Airport, QLD 4007, Australia. Ph: (07) 3860 1100</p> <p>For any inquiries regarding this Promotion, please contact the Promoter via <a href="mailto:gaming@rfdsqld.com.au">gaming@rfdsqld.com.au</a> or on (07) 3860 1100</p>  |
| <b>Promotional Period:</b>   | <p><b>Start date:</b> 21/02/26 at 12:01 am AEST</p> <p><b>End date:</b> 21/03/26 at 11:59 pm AEST</p>   |
| <b>Eligible entrants:</b>    | <ol style="list-style-type: none"> <li>Entry into the Promotion is open to all eligible entrants who sign up to stream and fundraise for RFDS Change the Game 2026 via Tiltify.</li> <li>Entry is only open to Australian (excluding ACT) residents who are 18 years and over. If a winner is under the age of 18 (but over the age of 12), the Promoter reserves the right in its absolute discretion to award the prize to the winner's parent or legal guardian and to require that the parent or legal guardian execute such acknowledgment, indemnity and release as reasonably required in the circumstances.</li> <li>If an entry is received from an overseas resident who is over 18 years and over and they are willing to cover all the associated costs of travel to Australia (including but not limited to airfares, accommodation, insurances, taxes, transport, spending money, Visas etc.), the Promoter may enter into discussions with the entrant to coordinate the prize. However, the Promoter reserves the right in its absolute discretion to award a different prize if the entrant is located outside of Australia.</li> <li>Directors, management, employees and their immediate families, of the Promoter, retailers, suppliers, associated entities and agencies associated with any of the Promotions are ineligible to enter.</li> </ol> |
| <b>How to Enter:</b>         | <p>To enter the Promotion, Eligible Entrants must raise a minimum of AUD\$1,000 or more during the Promotional Period.</p> <p>The Promoter makes no representations regarding the tax deductibility of donations. Entrants should seek their own independent financial advice.</p>  |
| <b>Entries permitted:</b>    | When a Participating Streamer's community donates AUD\$1,000 or more, the Participating Streamer will receive one (1) entry into the Streamer Prize Draw. Participating streamers are eligible to receive a maximum of one (1) gift.  |
| <b>Winner Determination:</b> | <ul style="list-style-type: none"> <li>The draw will take place at Royal Flying Doctor Service of Australia (Queensland Section), Level 4, 5-7 Lobelia Circle, Brisbane Airport, QLD 4008, Australia at 12:00 pm AEST on 02/04/26 using computerised random selection.</li> <li>The first valid entry drawn will be the winner of the Prize specified below.</li> <li>The draw conductor may draw additional reserve entries in case an invalid entry or entrant is drawn.</li> <li>If a draw is scheduled on the weekend or a public holiday, the draw will be conducted at the same time and location on the following business day. The Promoter will ensure each draw is open for public scrutiny and anyone may witness the draw on request. The winner of a drawn prize is determined by chance.</li> </ul>   |
| <b>Total Prize Pool:</b>     | Up to AUD \$1,000 depending on exact date and departure location  |

| Prize Description  | Number of this prize   | Value (per prize)  |
|--|--|--|
| <p>The prize is a flight simulator experience for the winner, which consists of:</p> <ul style="list-style-type: none"> <li>• return economy class flights from the winner's nearest capital city to Bundaberg, Queensland (only provided if the winner does not reside in Queensland);</li> <li>• one night accommodation at the Boulevard Lodge, Bundaberg; and</li> <li>• RFDS leading-edge flight simulator experience.</li> </ul> | 1  | Up to AUD\$1,000.00 depending on date and exact point of departure |
| <b>Prize Conditions</b>  | <p><b>Travel Prize Conditions:</b></p> <ul style="list-style-type: none"> <li>• Travel date for flight simulator experience will be determined by the Promoter in conjunction with operational requirements at the RFDS Bundaberg Base. Prize cannot be taken during Australian school holidays, public holidays or other peak periods. As much as the promoter will attempt to work with the winner on an appropriate date, if the winner is unavailable or unwilling to travel on the assigned date/s required by the Promoter, they will forfeit their right to the prize and will not be awarded cash or any other alternative in lieu.</li> <li>• Travel itinerary will be determined by the Promoter in its absolute discretion.</li> <li>• Prize is subject to the standard terms and conditions of individual prize and service providers.</li> <li>• The winner must depart from and return to the same departure point.</li> <li>• Subject to the terms and conditions of the participating prize provider(s), if for any reason the winner does not, once the prize has been booked, take the prize (or an element of the prize) at the time stipulated, then the prize (or that element of the prize) will be forfeited and will not be redeemable for cash.</li> <li>• The prize is subject to booking and flight availability.</li> <li>• The winner is responsible for ensuring that they have any requisite travel documentation.</li> <li>• Frequent flyer points will not be awarded and do not form part of the prize.</li> <li>• Spending money, meals, taxes (excluding airline and airport taxes), insurance, transport to and from departure point, transfers, items of a personal nature, in-room charges and all other ancillary costs, unless otherwise specified in the prize description, are not included.</li> <li>• The winner may be required to present their credit card at check in.</li> <li>• If the winner is not located in Australia the Promoter may enter into discussions with them about their eligibility to win the prize. If they are unable to pay for their own expenses then another prize will be awarded to a similar or lesser value (for example a PlayStation 5 valued at \$829).</li> <li>• The prize requires the winner to contact the Promoter directly at The Royal Flying Doctor Service (Queensland Section) in order to coordinate travel dates and place flight bookings.</li> </ul> |  |
| <b>Winner notification:</b>  | <p>The winners will be contacted by using the contact details on file with the Promoter (includes in writing) within seven (7) days of the draw. The winners of prizes above \$250 will be published at <a href="https://www.doyourthing.org.au/changethegame">https://www.doyourthing.org.au/changethegame</a> within 7 days of the draw.</p>   |  |
| <b>Unclaimed Prizes:</b>   | <p>Prizes must be claimed by 03/07/26 at 12:00 pm AEST. In the event of an unclaimed prize, the prize will be redrawn on 03/07/26 at 12:01 pm AEST at Royal Flying Doctor Service of Australia (Queensland Section), Level 4, 5-7 Lobelia Circle, Brisbane Airport, QLD 4008, Australia. The winners of the redraw will be notified by using the contact details on file with the Promoter (includes in writing) within seven (7) days of the redraw. The winners of prizes above \$250 will be published at <a href="https://www.doyourthing.org.au/changethegame">https://www.doyourthing.org.au/changethegame</a> within 7 days of the redraw.</p> <p>If there are no prize winner/s or winner/s for this Promotion cannot be found, this information will be published at <a href="https://www.doyourthing.org.au/changethegame">https://www.doyourthing.org.au/changethegame</a>.</p>   |  |

1. The entrant agrees and acknowledges that they have read these Conditions of Entry (and Schedule) and that entry into the Promotion is deemed to be acceptance of these Conditions of Entry (and Schedule). Any capitalised terms used in these Conditions of Entry have the meaning given in the Schedule, unless stated otherwise.

2. The Promotion commences on the Start Date and ends on the End Date ("Promotional Period"). Entries are deemed to be received at the time of receipt by the Promoter and not at the time of transmission or deposit by the entrant. Records of the Promoter and its agencies are final and conclusive as to the time of receipt.
3. Valid and eligible entries will only be accepted during the Promotional Period.
4. Employees (and their immediate family members) of agencies/companies directly associated with the conduct of this Promotion, the Promoter, businesses involved in determination of winner/s for the Promotion, businesses involved in the management of the Promotion, any organisation benefiting from the Promotion, the Promoter's distributors, suppliers, subsidiary companies/businesses and associated companies and agencies are not eligible to enter. "Immediate family member" means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or 1st cousin.
5. All reasonable attempts will be made to contact the winner.
6. If the winner chooses not to take their prize (or is unable to), or does not take or claim the prize within a reasonable time, as specified by the Promoter, or is unavailable at the time stipulated by the Promoter for travel, they forfeit the prize and the Promoter is not obliged to substitute the prize.
7. The value of the prize is accurate and based upon the recommended retail value of the prizes (inclusive of GST) at the date of printing. The Promoter accepts no responsibility for any variation in the value of the prizes after that date.
8. No part of a prize is exchangeable, redeemable for cash or any other prize or transferable, unless otherwise specified in writing by the Promoter.
9. If a prize (or portion of a prize) is unavailable the Promoter reserves the right to substitute the prize (or that portion of the prize) to a prize of equal or greater value and specification.
10. No entry fee is charged by the Promoter to enter the Promotion.
11. The prize will be awarded to the person named in the entry and any entry that is made on behalf of an entrant or by a third party will be invalid. If there is a dispute as to the identity of an entrant or winner, the Promoter reserves the right, in its sole discretion, to determine the identity of the entrant or winner.
12. Entrants' personal information will be collected by the Promoter. Personal information will be stored on the Promoter's database. The Promoter may use this information for future marketing purposes regarding its products, including contacting the entrant electronically. The Promoter will handle personal information in accordance with its privacy policy which is located at [www.flyingdoctor.org.au/privacy-policy?](http://www.flyingdoctor.org.au/privacy-policy?). The Promoter collects personal information about entrants to enable them to participate in this Promotion and may disclose the entrants' personal information to third parties including its contractors and agents, prize suppliers and service providers to assist in conducting this Promotion and to the State and Territory lottery departments as required under the relevant lottery legislation. If the entrant does not provide their personal information as requested, they may be ineligible to enter or claim a prize in the Promotion.
13. For the purposes of public statements and advertisements, the Promoter may only publish the winner's surname, initial and postcode of residence.
14. The Promoter reserves the right to refuse to allow a winner to take part in any or all aspects of a prize, if the Promoter determines in their absolute discretion, that a winner is not in the physical or mental condition necessary to be able to safely participate in or accept the prize. It is a condition of accepting the prize that a winner may be required to sign a legal release as determined by the Promoter in its absolute discretion, prior to receiving a prize.
15. If a prize is provided to the Promoter by a third party, the prize is subject to the terms and conditions of the third party prize supplier. The terms and conditions which apply to the prize at the time it is issued to the winner will prevail over these Conditions of Entry in the event of any inconsistency. To the extent permitted by law the Promoter accepts no responsibility or liability for any delay or failure by the third party to deliver the prize, any delay or failure relating to the prize itself or failure by the third party to meet any of its obligations in these Conditions of Entry or otherwise.
16. Any guarantee or warranty given is in addition to any relevant statutory guarantees and warranties and nothing in these Conditions of Entry restricts, excludes or modifies or purports to restrict, exclude or modify any statutory consumer rights under any applicable law including the Competition and Consumer Act 2010 (Cth).

17. If for any reason any aspect of this Promotion is not capable of running as planned, including by reason of computer virus, communications network failure, bugs, tampering, unauthorised intervention, fraud, technical failure or any cause beyond the control of the Promoter, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion and invalidate any affected entries, or suspend or modify a prize, subject to State or Territory regulation.
18. The Promoter reserves the right, at any time, to validate and check the authenticity of entries and entrant's details (including an entrant's identity, age and place of residence). In the event that a winner cannot provide suitable proof as required by the Promoter to validate their entry, the winner will forfeit the prize in whole and no substitute will be offered. Incomplete, indecipherable, inaudible, incorrect and illegible entries, as applicable, will at the Promoter's discretion be deemed invalid and not eligible to win. Entries containing offensive or defamatory comments, or which breach any law or infringe any third party rights, including intellectual property rights, are not eligible to win. The use of any automated entry software or any other mechanical or electronic means that allows an individual to automatically enter repeatedly is prohibited and may render all entries submitted by that individual invalid.
19. The Promoter reserves the right to disqualify entries in the event of non-compliance with these Conditions of Entry. In the event that there is a dispute concerning the conduct of the Promotion or claiming a prize, the Promoter will resolve the dispute in direct consultation with the entrant. If the dispute cannot be resolved the Promoter's decision will be final.
20. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense, damage, personal injury or death which is suffered or sustained (whether or not arising from any person's negligence or wilful misconduct) in connection with this Promotion or accepting or using any prize (or recommendation). For the sake of clarity, this clause shall not apply where the Promoter has contributed to or caused such loss, expense, damage, personal injury or death and shall not apply to any liability which cannot be excluded by law (in each case the Promoter's liability is limited to the minimum allowable by law).
21. The winner will participate in and co-operate as required with all reasonable marketing and editorial activities relating to the Promotion, including (but not limited to) being recorded, photographed, filmed or interviewed and acknowledges that the Promoter may use any such marketing and editorial material without further reference or compensation to them.
22. Unless otherwise specified, a prize is a single event for the winner and cannot be separated into separate events or components.
23. The Promoter accepts no responsibility for any tax implications and the entrant must seek their own independent financial advice in regards to the tax implications relating to the prize or acceptance of the prize.
24. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of these rights.